

FINAL REPORT

FREMONT, OHIO INDUSTRIAL BUSINESS RETENTION AND EXPANSION PROGRAM

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City of Fremont, Ohio AEP Ohio Ohio State University Extension Ohio Sea Grant College Program









COLLEGE OF FOOD, AGRICULTURAL, AND ENVIRONMENTAL SCIENCES

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INTRODUCTION

Retention of existing businesses and community encouragement of local firms' continued growth has become an essential aspect of many local and regional economic development programs. While attraction of new businesses is a highly visible aspect of most economic development programs, studies have shown that businesses that already exist in a community account for up to 70% of all net change in local employment, and up to 86% in rural areas.¹

Recognizing the importance of local firms, the City of Fremont, in conjunction with Ohio State University Extension and the Ohio Sea Grant College Program established a Business Retention and Expansion (BRE) Program to assist these firms in achieving their growth objectives and to improve the overall business environment in the City of Fremont, Ohio.

BRE Program Objectives

The objectives of the City of Fremont's BRE Program are to:

- Identify and address concerns and issues of existing businesses by creating a value-chain of partners, including local and state government as well as private organizations and enterprises.
- Identify opportunities to stimulate local job growth.

¹ Kraybill, D. 1995. Retention and Expansion First, Ohio's Challenge. 8(2):4-7 [Department of Agricultural, Environmental, and Development Economics, Ohio State University, Columbus, OH]

• Establish and maintain an ongoing program that develops and fosters long-term positive/productive relationships among public and private entities in Fremont, Ohio.

BRE Program Outcomes

Expected outcomes of the program are to improve services, grow existing businesses (e.g., new markets, new products, partnerships, spin-offs, suppliers, etc.), enhance organizational visibility, and retain and improve the quality of life.

BRE Program Methods

In 2015, the City of Fremont's economic development director surveyed 38 existing businesses about their perceptions, plans, and concerns. A partnership was established with the Ohio State University Extension BRE Program utilizing Survey Gold software for survey analysis and other BRE tools to assist in accomplishing an effective local program. The local BRE program was sponsored by AEP Ohio and the City of Fremont, with Mr. Joe Smith acting as BR&E Coordinator and Mr. Joe Lucente acting as BR&E Program consultant. See Appendix B for a list of the 2015 BRE Task Force members.

DEMOGRAPHIC OVERVIEW- FREMONT, OHIO²

- As of 2014, Fremont's population is <u>16,717 people</u>. Since 2000, it has had a population growth of -7.14 percent.
- The median home cost in Fremont is \$87,500. Home appreciation the last year has been -0.80 percent.
- Compared to the rest of the country, Fremont's cost of living is 15.90% lower than the U.S. average.
- Fremont public schools spend \$12,894 per student. The average school expenditure in the U.S. is \$12,435. There are about 18.4 students per teacher in Fremont.
- The unemployment rate in Fremont is <u>5.20</u> percent (U.S. avg. is 6.30%). Recent job growth is negative. Fremont jobs have decreased by 0.14 percent.
- The median age is 37.1. The U.S. median is 37.2. 45.48% of people in Fremont, OH are married. 16.41% are divorced.
- The average household size is 2.4 people. 26.91% of people are married, with children. 21.76% have children, but are single.
- 83.33% of people are white, 8.60% are black, 0.00% are Asian, 0.00% are Native American, and 2.83% claim 'Other'. 17.01% of the people in Fremont, OH, claim Hispanic ethnicity (meaning 82.99% are non-Hispanic).
- Fremont, OH, sales tax rate is 7.25%. Income tax is 1.5%.
- The income per capita is \$18,876, which includes all adults and children. The median household income is \$38,020.
- The average one-way commute in Fremont, OH is 16 minutes in 2014 compared to 22.98 minutes (Ohio) and 25.44 minutes (U.S.)

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² Information obtained from Sperling's Best Places http://www.bestplaces.net/ and U.S. Census Bureau http://www.census.gov/ which reflect most current information (2014).

People	Fremont, Ohio	Sandusky County	State of Ohio	United States
<u>Population</u>	16,717	60,842	11,533,561	309,138,711
Population - 2010	16,734	60,944	11,536,504	308,745,538
Population - 2000	18,003	61,792	11,351,677	285,036,114
Population - 1990	18,748	61,963	10,845,228	251,960,433
Pop. 1990 to Now	-10.83%	-1.81%	6.35%	22.69%
Pop. 2000 to Now	-7.14%	-1.54%	1.60%	8.46%
Pop. Density	2,003	149	282	88
Land Area	8.346	408.453	40,860.70	3,531,905.42
Water Area	0.219	9.254	3,964.89	264,836.79
Median Age	37.1	40.9	38.8	37.2
Female Population	53.19%	50.82%	51.18%	50.83%
Male Population	46.81%	49.19%	48.82%	49.18%
ESTIMATED TOTAL POPULATION BY AGE				
Age 0 to 4	7.96%	6.23%	6.18%	6.51%
Age 5 to 9	6.28%	6.58%	6.51%	6.57%
Age 10 to 14	7.69%	7.17%	6.68%	6.68%
Age 15 to 17	3.93%	4.21%	4.20%	4.17%
Age 18 to 20	3.53%	3.48%	4.35%	4.45%
Age 21 to 24	4.49%	4.28%	5.18%	5.52%
Age 25 to 34	12.81%	11.48%	12.32%	13.32%
Age 35 to 44	13.16%	12.26%	12.85%	13.34%
Age 45 to 54	14.20%	15.61%	14.95%	14.44%
Age 55 to 59	6.02%	7.15%	6.80%	6.37%
Age 60 to 64	5.34%	6.10%	5.81%	5.48%
Age 65 to 74	6.98%	8.01%	7.46%	7.12%
Age 75 to 84	4.59%	5.33%	4.71%	4.25%
Age 85 and over	3.03%	2.12%	2.00%	1.78%
RACE				
White	83.33%	91.82%	83.04%	74.17%
<u>Black</u>	8.60%	3.42%	12.17%	12.56%
Asian	0.00%	0.29%	1.70%	4.81%
Native American	0.00%	0.22%	0.19%	0.82%
Hawaiian, Pacific Islander	0.00%	0.04%	0.02%	0.17%
Other	2.83%	1.70%	0.78%	4.79%
Two or More Races	5.24%	2.51%	2.10%	2.68%
Hispanic	17.01%	8.87%	3.08%	16.35%
Non-Hispanic	82.99%	91.13%	96.92%	83.65%

FAMILY				
<u>Households</u>	6,760	23,905	4,555,709	115,226,802
Family Households	4,195	16,482	2,962,217	76,595,548
Non Family Households	2,565	7,423	1,593,492	38,631,254
Household Size	2.4	2.46	2.46	2.61
Married Population	45.48%	55.84%	51.18%	51.40%
Single Population	54.52%	44.16%	48.82%	48.60%
Now Married	43.26%	54.27%	49.36%	49.23%
Married but Separated	2.22%	1.57%	1.82%	2.17%
Never Married	29.74%	24.57%	30.34%	31.83%
Widowed	8.37%	7.28%	6.61%	6.02%
<u>Divorced</u>	16.41%	12.31%	11.87%	10.75%
Married, w/children	26.91%	29.30%	30.28%	32.53%
Married, no children	38.36%	48.11%	43.59%	41.14%
Single, w/children	21.76%	14.72%	17.11%	16.88%
Single, no children	12.97%	7.88%	9.02%	9.45%

ECONOMY IN FREMONT, OHIO³

_	Fremont,	Sandusky	State of	United
Economy	Ohio	County	Ohio	States
Unemployment Rate	5.20%	5.20%	5.30%	6.30%
Recent Job Growth	-0.14%	-0.14%	1.00%	1.18%
Future Job Growth	34.50%	34.50%	36.70%	36.10%
Sales Taxes	7.25%	7.25%	6.75%	6.00%
Income Taxes	1.5%	N/A	3.76%	4.72%
Income per Cap.	\$18,876	\$22,851	\$25,857	\$28,051
Household Income	\$38,020	\$46,785	\$48,246	\$53,046
Family Median Income	\$47,761	\$58,004	\$61,163	\$64,585
ESTIMATED HOUSEHOLDS BY HOUSEHOLD INCOME				
Income Less Than 15K	19.69%	11.17%	13.96%	12.61%
Income between 15K and 20K	7.65%	6.20%	5.83%	5.33%
Income between 20K and 30K	12.69%	12.35%	11.40%	10.57%
Income between 30K and 40K	13.46%	13.06%	10.84%	9.90%
Income between 40K and 50K	10.59%	10.25%	9.50%	8.95%
Income between 50K and 60K	9.68%	9.17%	8.42%	8.08%
Income between 60K and 75K	9.68%	11.17%	10.47%	10.09%
Income between 75K and 100K	9.13%	13.10%	12.02%	12.25%
Income between 100K and 150K	5.28%	10.71%	11.12%	12.82%
Income between 150K and 200K	1.61%	1.86%	3.54%	4.78%
Income greater than 200K	0.55%	0.97%	2.90%	4.64%
POPULATION BY OCCUPATION				
Management, business, finance	6.72%	9.49%	13.45%	14.36%
Engineering, computers, science	3.12%	2.81%	4.67%	5.24%
Community, social services	1.46%	1.69%	1.63%	1.66%
<u>Legal</u>	0.49%	0.22%	0.94%	1.17%
Education, library	3.35%	4.41%	5.73%	6.10%
Arts, design, media, sports,				
<u>entertainment</u>	1.01%	0.81%	1.39%	1.88%
Healthcare practitioners and technology	3.74%	5.59%	6.22%	5.49%
Healthcare support	2.77%	3.01%	3.02%	2.47%
Firefighters, law enforcement	0.98%	1.25%	1.90%	2.24%
Food preparation, serving	6.25%	5.57%	6.08%	5.61%

³ Information obtained from Sperling's Best Places http://www.bestplaces.net/ and U.S. Census Bureau http://www.census.gov/ which reflect most current information (2014).

Building maintenance	3.24%	3.27%	3.63%	3.97%
Personal care	3.56%	2.47%	3.05%	3.54%
Sales, office, administrative support	21.54%	19.94%	24.79%	24.89%
Farming, fishing, forestry	0.39%	2.22%	0.34%	0.73%
Construction, extraction,				
maintenance/repair	7.07%	9.65%	7.59%	8.56%
Production, transportation, material				
<u>moving</u>	34.31%	27.59%	15.57%	12.10%

COST OF LIVING IN FREMONT, OHIO4

Cost of Living	Fremont, Ohio	Sandusky County	State of Ohio	United States
<u>Overall</u>	84	85	88	100
Grocery	100.6	100.6	99.2	100
<u>Health</u>	97	97	98	100
<u>Housing</u>	51	53	66	100
<u>Utilities</u>	101	101	99	100
<u>Transportation</u>	100	100	100	100
<u>Miscellaneous</u>	99	99	98	100

- Cost of living indices are based on a U.S. average of 100. An amount below 100
 means Fremont, OH is less expensive than the U.S. average. A cost of living
 index above 100 means Fremont, OH is more expensive.
- Overall, Fremont, OH cost of living is 84 out of 100.
- As of 2014, the total of all the cost of living categories were weighted subjectively as follows: housing (30%), food and groceries (15%), transportation (10%), utilities (6%), health care (7%), and miscellaneous expenses such as clothing, services and entertainment (32%). State and local taxes are not included in any category.
- Compared to the rest of the country, Fremont, Ohio's cost of living is 16% lower than the U.S. average.

⁴ Information obtained from Sperling's Best Places http://www.bestplaces.net/ and U.S. Census Bureau http://www.census.gov/ which reflect most current information (2014).

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BR&E Survey Highlights

The following is a summary of the 2015 City of Fremont, Ohio Business Retention and Expansion survey findings:

38 businesses were mailed an industrial sector business survey with 13 businesses responding yielding a response rate of 34%.

Of the 13 respondents, 100% were industrial/manufacturing businesses. Most respondents were medium-sized businesses with 54% having 51-100 employees. 23% of businesses reported having more than 100 employees, 15% reported having fewer than 10 employees while 8% in Fremont reported having 21-50 employees.

The majority of respondents (47%) were privately owned businesses while 18% were family-owned. 12% were employee-owned, 12% reported being a publicly-held company while 6% of respondents report being a branch office of a multi-unit firm. The remaining 5% reported their business profile as being headquarters of a multi-unit firm. All (100%) of businesses have been operating in Fremont for more than 10 years and 92% own the space that they occupy.

The BR&E Coordinator will plan to follow up with all responding businesses regarding any concerns during 2015. Businesses will be chosen for visits because: 1) they requested a visit, 2) they were "red flagged," 3) were targeted because of their importance in the industrial business sector of Fremont, or 4) businesses who indicated plans for expansion, plans for

closing or plans for leaving the community, or if there was a specific identified problem.

Growth Plans/Employment

Nine of the thirteen businesses who responded to the BR&E survey reported that they plan to expand, modernize or renovate their businesses with 4 of these firms planning to add jobs within the next 12 months. The number of new employees expected to be added is estimated to represent 19 new full-time equivalent jobs (FTE).⁵

The addition of 19 new jobs is estimated to represent \$10,403.07 ⁶ in additional income tax revenue to Fremont and would contribute an estimated \$693,538 in personal income to Fremont's economy. ⁷ Jobs are projected as being added in the industrial/manufacturing business sector.

http://www.bls.gov/oes/current/oessrcma.htm

⁵ Federal definition available at: http://www.whitehouse.gov/sites/default/files/omb/assets/a11 current year/s85.pdf

⁶ Assuming City of Fremont income tax rate of 1.5%
⁷ NAICS Codes 43, 47, 49, 51 and 53 combined and averaged for a mean wage of \$36,502. Estimated personal income is derived from May 2014
Occupational Employment Statistics via the US
Department of Labor, Bureau of Labor Statistics web site at:

As a result of the BR&E business survey, the City of Fremont has learned that 13 businesses plan to retain between 181-260 FTE jobs and create an estimated 19 new FTE jobs.

Two businesses are considering moving or selling. The business that may move or sell might look outside of Ohio, but remain in the United States.

Labor Force/Training

The labor force was ranked "good" to "average" by 66% of employers surveyed. Employee training is a critical issue in the retention and expansion of businesses. The top six skills that Fremont businesses identified as the most needed in their current and potential employees were mechanical skills, managerial skills, other technical skills, general skills, equipment operation skills, managerial skills and computer skills. The specific skills that responding businesses surveyed felt potential employees needed were interpersonal communications, word processing, sales and marketing, finance, business planning, employee/management relations communications, computer systems, basic math, writing and problem solving.

Community Services

All (100%) of respondents indicated they would encourage other businesses to locate in Fremont. 77% of businesses indicated their overall opinion of Fremont as a place to do business as "good" while 23% indicated "excellent". Respondents listed the top 3 reasons for locating or keeping their company in Fremont as 1) location, 2) access to customers and 3) safe environment.

Over three-quarters (82%) rated Fremont's quality of life as "good" to "excellent". Over half (58%) of the respondents surveyed live in Fremont. Surveyed businesses ranked the community services of roads, highways and freeways, water and sewers, natural gas services, telecom services, electrical services, healthcare, fire protection, police protection and business services as "good" to "excellent". The following factors were rated "poor" or "very poor"; public transportation. All other community services were largely rated as "average" by 13 responding Fremont businesses. Health care insurance, environmental regulations, OSHA requirements and public utilities were ranked the highest (most expensive) of the nine variables associated with business operating costs.

Action Plan

The primary objective of any Business Retention and Expansion program, outside of creating a narrative of the strengths and weaknesses in a local economy, is to identify a course of action for local community, public and business leaders as well as economic development professionals. This action plan should work to address identified concerns from the collected BRE data. Changes in the local economy will not take place in the short-term and therefore the action plan must also lay the groundwork for sustaining local economic prosperity.

Objective One: Enhance and encourage cooperation between business leaders, government leaders and education leaders to further the goals and purposes of the BRE program.

Collaboration and cooperation among local leaders remains the number one factor that can either enhance and/or limit the success and effectiveness of the BRE program. A gathering of resources and efforts from many individuals are necessary to disseminate and collect survey information as well as make company visits.

This cooperation also extends outside of the actual data collection into carrying out the objectives of the BRE program. Local policy and decision changes are made by a number of individuals. The more closely these individuals are exposed to the BRE program and collected data, the more informed their decision making can become and ultimately the better they can serve their local businesses and residents.

Objective Two: Improve the quality and quantity of the local workforce to satisfy the current and anticipated future needs of local businesses.

The BRE survey notes that workforce, particularly the availability and stability of needed workforce, remains one of the larger issues facing employers. This issue is wide-spread and not unique to the City of Fremont. Organizations in many areas of Ohio and the nation face problems finding skilled and trained talent. Many labor market experts, through examining available government data, estimate as many as 25 million, or 47% of all new job openings from 2010 to 2020 will fall into the 'middle-skills' range, which the U.S. is already seeing a shortage of qualified workers in.8

Local businesses have difficulty recruiting skilled talent, but the majority also lacks any relationship with local educational institutions that train the type of talent they seek. Establishing new relationships between local industry and education as a direct means to convey the need for certain types of skilled labor, or exposing local students and school administrators to the types of positions in high demand by local employers are just a few instances of how the local skills gap can begin to be addressed. Not only do skilled labor positions remain in high demand, but employers are also finding it increasingly difficult to recruit unskilled labor as well.

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⁸ Kochan, T., Finegold, D., and Osterman, P. (2012) Who Can Fix the "Middle Skills" Gap? Harvard Business Review, 90(12), 81-90.

Objective Three: Connect local business leaders to programs, services and other resources available through local, state and federal agencies.

Another underlying reason for conducting a business retention and expansion program for Fremont's industrial business community is to identify needed resources that can be brought to local businesses to help them prosper and grow. Local community leaders and economic development professionals have knowledge of these resources and programs from which local businesses can benefit. The direct line of communication that the BRE program creates between business leaders and local leadership allows for the identification of programs to satisfy the local needs. A strong BRE program functions as an outlet of communication to community and policy leaders, which results in a more business and growthfriendly environment for local businesses.

Next Steps

BRE coordinator will meet with Task Force partners and plan to follow up with Fremont, Ohio industrial businesses that requested a formal business visit in 2015. Businesses that will be chosen for a formal visit will consist of those that:

- 1) Requested a formal business visit
- 2) Were "red flagged" or
- 3) Are targeted by the BRE partners because of their importance to Fremont's industrial sector and,
- Businesses that indicated plans for expansion, plans for closing or if there was a specific identified problem.

Acknowledgements

The City of Fremont thanks AEP Ohio for its generous support of this vital economic development program and its commitment to vibrant, healthy communities in its service areas throughout the State of Ohio.

Participating Businesses in 2015 Fremont BRE Program⁹

Thirteen businesses responded during the BR&E process. The City of Fremont greatly appreciates their willingness to help the community understand their needs. Business survey responses are confidential, yet it is important to credit their participation by listing their names here:

Alkon Corporation
Atlas Industries
Bemis North America
B.A.P. Manufacturing
Centec Cast Metal Products
Christy Machine Company
Freeman Company
Glatfelter Fremont Company
Motion Controls Robotics
Stylecrest, inc.

⁹ There were 13 participating businesses of the Fremont Business Retention and Expansion program. Not all businesses chose to disclose their business name on the business survey.

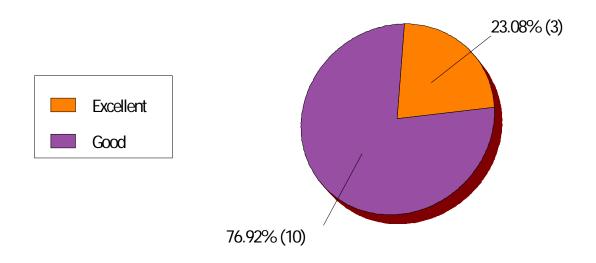
APPENDIX A: SAMPLE SURVEY RESULTS (RETAIL AND SERVICES)

Respondents: Local business responses in the retail and services sectors.

Section A- Local Business Environment

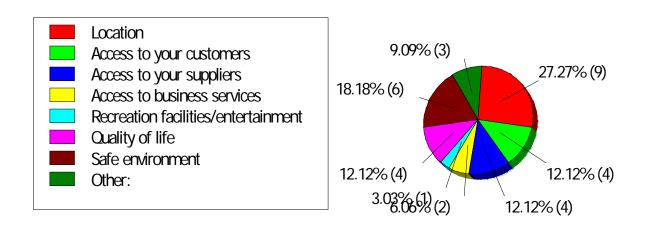
What is your overall opinion of Fremont, Ohio as a place to do business?

Min: 1.00 Max: 2.00 Mean: 1.77 Mode: 2.00 Median: 2.00 Std Dev: 0.42



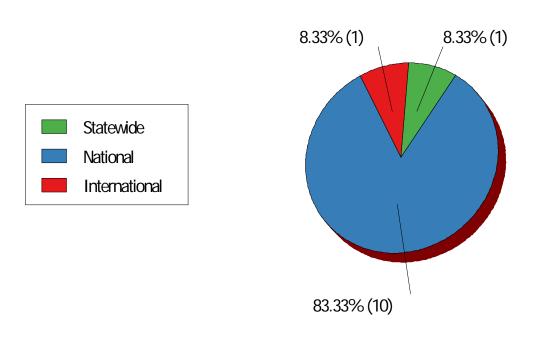
What are your top three (3) reasons for locating or keeping your business in Fremont, Ohio?

Min: 1.00 Max: 11.00 Mean: 5.09 Mode: 1.00 Median: 3.00 Std Dev: 3.86



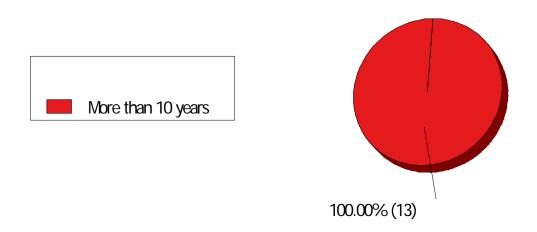
What is your company's primary geographic market?

Min: 3.00 Max: 5.00 Mean: 4.00 Mode: 4.00 Median: 4.00 Std Dev: 0.41



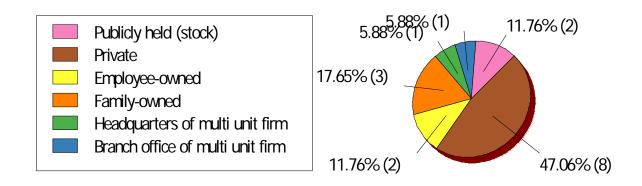
How long has this business been operating at your current location?

Min: 4.00 Max: 4.00 Mean: 4.00 Mode: 4.00 Median: 4.00 Std Dev: 0.00



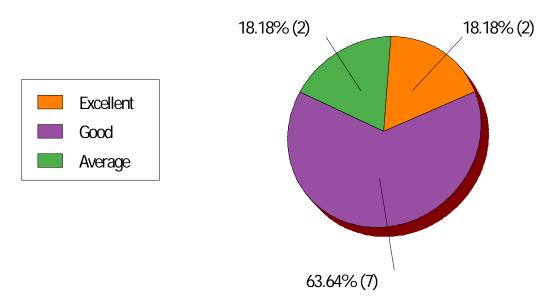
Which of the following best describes your business?

Min: 1.00 Max: 7.00 Mean: 2.88 Mode: 2.00 Median: 2.00 Std Dev: 1.60



From your perspective as a businessperson, please rate the overall quality of life in Fremont:

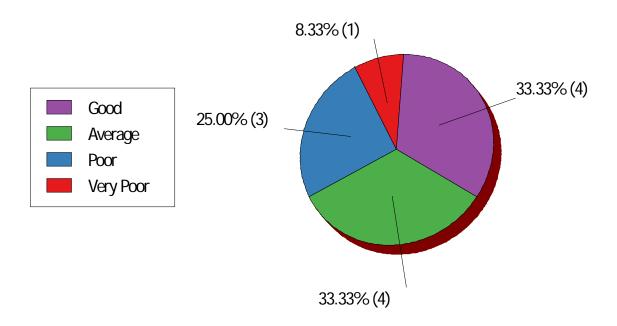
Min: 1.00 Max: 3.00 Mean: 2.00 Mode: 2.00 Median: 2.00 Std Dev: 0.60



Section B: Employment and Training

How would you rate the local workforce? (Labor Quality)

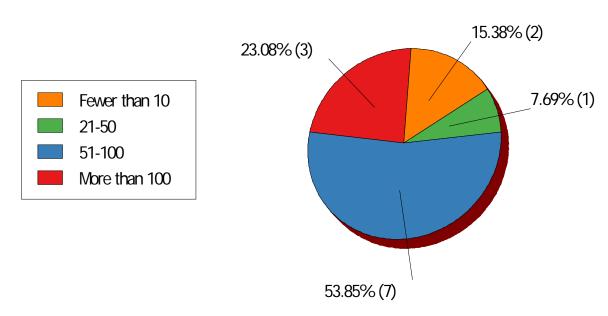
Min: 2.00 Max: 5.00 Mean: 3.08 Mode: 2.00 Median: 3.00 Std Dev: 0.95



Labor Quantity

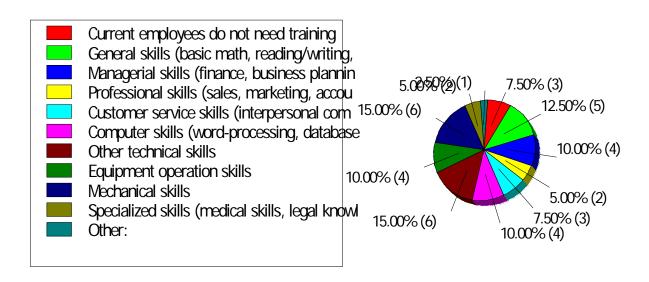
How many employees work at your business location?

Min: 1.00 Max: 5.00 Mean: 3.69 Mode: 4.00 Median: 4.00 Std Dev: 1.26



Three most preferred formats for employee training by outside providers:

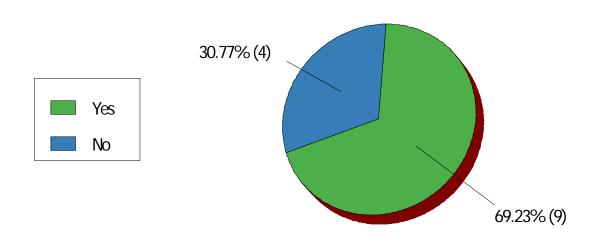
Min: 1.00 Max: 11.00 Mean: 5.78 Mode: 7.00 Median: 6.00 Std Dev: 2.89



Section D: Future Plans

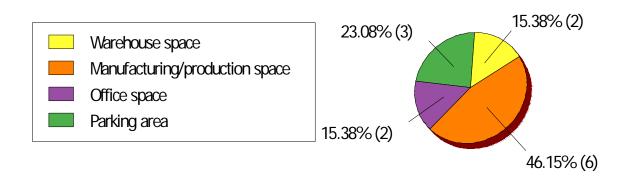
Do you have any plans to modernize, renovate or expand your present building(s) or equipment?

Min: 1.00 Max: 2.00 Mean: 1.31 Mode: 1.00 Median: 1.00 Std Dev: 0.46



What kind of modernization, renovation or expansion are you considering?

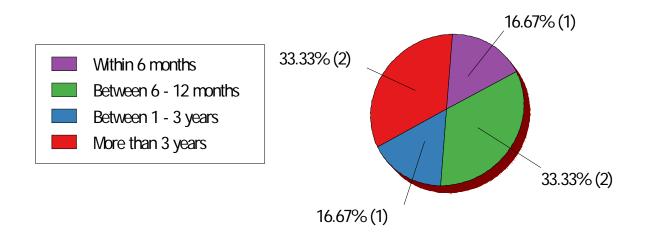
Min: 1.00 Max: 4.00 Mean: 2.46 Mode: 2.00 Median: 2.00 Std Dev: 1.01



Expansion

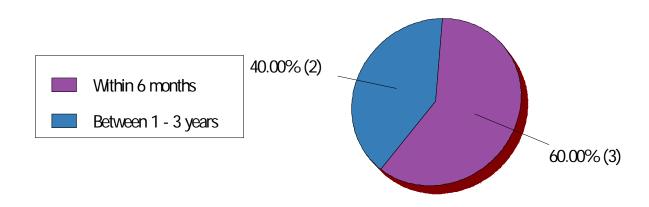
When would work be started on your expansion?

Min: 1.00 Max: 4.00 Mean: 2.67 Mode: 2.00 Median: 2.50 Std Dev: 1.11



Where would you open another branch, plant, office or store?

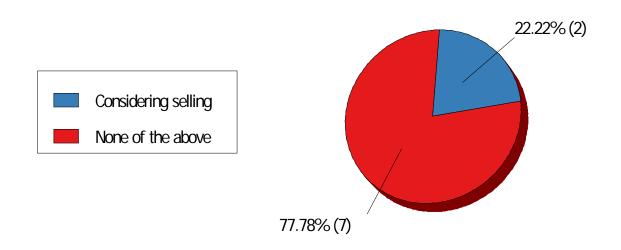
Min: 1.00 Max: 3.00 Mean: 1.80 Mode: 1.00 Median: 1.00 Std Dev: 0.98



Moving

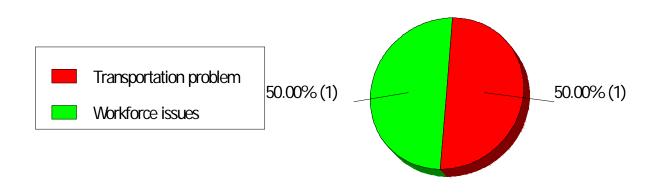
Are you considering moving, closing or selling this business?

Min: 3.00 Max: 4.00 Mean: 3.78 Mode: 4.00 Median: 4.00 Std Dev: 0.42



If you are considering moving, why?

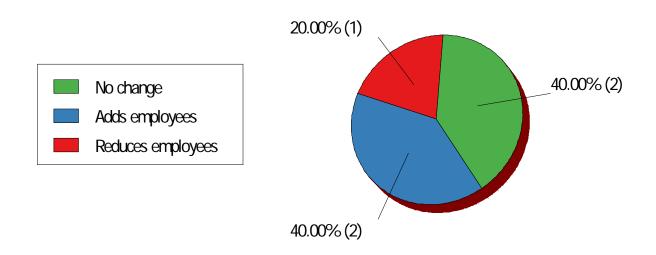
Min: 4.00 Max: 5.00 Mean: 4.50 Mode: Median: 4.50 Std Dev: 0.50



Impact of Modernization

What impact would your plans for modernization, renovation, expansion, moving, closing or selling have on the number of employees in your Fremont location?

Min: 1.00 Max: 3.00 Mean: 1.80 Mode: 1.00 Median: 2.00 Std Dev: 0.75



About how many employees would be added?

- **(1) Less than 10**
- **(1) 10**

19 additional employees

About how many employees would be reduced?

(1) Confidential

APPENDIX B: BRE PROGRAM TASK FORCE PARTICIPANTS

Joe Lucente- Ohio State University Extension/Ohio Sea Grant College Program- BR&E Program Consultant

Joe Smith- BR&E Program Coordinator, Oregon Economic Development Foundation

Mayor Jim Ellis- BR&E Co-program Coordinator

APPENDIX C: BRE SURVEY AGGREGATED RESPONSES

1. What is your opinion of Fremont, OH as a place to do business?

76.92% Good 23.08% Excellent

2. What are your top three (3) reasons for locating or keeping your business in Oregon, OH?

27.27% Location 12.12% Access to your customers 12.12% Quality of life Safe environment 18.18% 9.09% Other: 6.06% Access to business services 12.12% Access to your suppliers Recreation facilities/entertainment 6.06%

3. Would you recommend another business to locate in Fremont, OH? 100.00% Yes

4. Please describe your IMMEDIATE business needs or concerns that could be addressed by local government or local private entities.

- Quality employment offering with training
- Available workforce
- Learn to get along!
- Local government officials (city) concentrate on big picture of what is needed, NOT what appears to be hot button topic such as dam, etc. Too much personal agenda from all levels as it appears to the public
- Need large pool of skilled, drug-free workforce
- None
- None at this time
- Repair our roads and curbs!
- The need for a qualified machinist. Local schools need to reinstate machine shop classes as an elective course. Machinists are in high demand and can easily make six figure income without a college degree. The complaint in our industry is the lack of qualified machinists who can set up machinery, read blue prints, calipers, gauges and run the older machinery such as Davenport and Acme mills.
- Training for machine skills, increase quality and availability of workforce, workforce skills improvement

Please describe your LONG-TERM (more than 2 years) business needs or concerns that could be addressed by local government or local private entities.

- Keep taxes low, keep utilities low

- -Quality employment offering with training, less drug use, better quality of life options
- -None at this time
- -Once you learn to get along, continue to work for betterment of the whole community
- -Same answer as question 4
- -Same as above and additional reasons to draw new employees to the area
- -Same as immediate business needs
- -We will contact Economic development again if we plan a major expansion like in 2008
- -Workforce
- -Workforce development; technical, engineering related abilities, work ethic

6. Building costs (rent)

100.00% Acceptable

7. Corporate Taxes

76.92% Acceptable

23.08% High

8. Environmental regulations

61.54% Acceptable

38.46% High

9. Health care insurance

53.85% High

46.15% Acceptable

10. Inventory taxes

83.33% Acceptable

8.33% High 8.33% Low

11. OSHA Requirements

61.54% Acceptable

38.46% High

12. Payroll taxes

84.62% Acceptable

15.38% High

13. Property taxes

91.67% Acceptable

8.33% High

14. Public utilities

69.23% Acceptable

30.77% High

15. Transportation of product to market

76.92% Acceptable

23.08% High

16. Workers compensation

81.82% Acceptable

18.18% High

17. Roads, highways and freeways

76.92% Good 15.38% Average 7.69% Poor

18. Water and sewers

92.31% Good 7.69% Average

19. Natural gas services

61.54% Good 23.08% Excellent 15.38% Average

20. Telecom services

69.23% Good 30.77% Average

21. High speed internet access

53.85% Good 46.15% Average

22. Electrical services

76.92% Good 15.38% Average 7.69% Excellent

23. Public Transportation

54.55% Poor 36.36% Average 9.09% Good

24. Air service

90.91% Average 9.09% Poor

25. Health care services

46.15% Average 46.15% Good 7.69% Excellent

26. School systems

66.67% Average 33.33% Good

27. Child care services

60.00% Average 30.00% Good 10.00% Excellent

28. Restaurants

41.67% Average 33.33% Good 25.00% Poor

29. Professional services

50.00% Good 41.67% Average 8.33% Poor

30. Shopping

61.54% Average 23.08% Poor 15.3.8% Good

31. Recreational/cultural activities/entertainment

58.33% Average 25.00% Good 16.67% Poor

32. Snow and ice removal

46.15% Average 30.77% Good 15.38% Poor 7.96% Excellent

33. Street and sidewalk cleaning

46.15%	Average
30.77%	Good
23.08%	Poor

34. Street repairs

41.67%	Good
25.00%	Average
25.00%	Poor
8.33%	Very poor

35. Fire protection

76.92%	Good
15.38%	Average
7.96%	Excellent

36. Police protection

61.54%	Good
30.77%	Average
7.69%	Excellent

37. Business services

58.33%	Good
41.67%	Average

38. Hotel facilities

61.54%	Average
23.08%	Good
7.69%	Excellent
7.69%	Poor

39. Conference facilities

61.54%	Average
23.08%	Poor
15.38%	Good

40. Your business likely buys some materials, supplies and services from suppliers outside this area. Could some of these items be produced profitably in this locality in your opinion?

66.67% No 33.33% Yes

41. If yes, please help us identify materials, supplies or services that could be produced profitably here rather than shipped into the area.

No responses recorded.

42. Do you have any plans to modernize or expand your present building(s) or equipment?

69.23% Yes 30.77% No

43. If yes, do you face any constraints?

85.71% No constraints 14.29% Insufficient space

44. What kind of expansion is planned?

46.15% Manufacturing/production space
23.08% Parking area
15.38% Warehouse space
15.38% Office space

45. When would the work be started?

33.33% Between 6-12 months 33.33% More than 3 years 16.67% Between 1-3 years 16.67% Within 6 months

46. Are you considering opening another branch, plant or office?

91.67% No 8.33% Yes

47. If yes, where?

100.00 Outside Ohio, but in U.S.

48. If yes, when?

50.00% Between 6-12 months 50.00% More than 3 years

49. If you are expanding in Fremont, do you face any constraints?

100.00% No constraints

50. Are you considering moving, closing or selling this business?

77.78% None of the above 22.22% Considering selling

51. If you are considering moving, why?

50.00% Transportation problems 50.00% Workforce issues

52. If you are considering moving, where would you move?

100.00% Outside Ohio, but in U.S.

53. When are you considering moving, closing or selling this business?

100.00% Between 1-3 years

54. What impact would expanding, moving, closing or selling have on the number of employees in Fremont?

40.00% Adds employees

40.00% No change

20.00% Reduces employees

55. About how many employees would be added?

50.00% Less than 10

50.00% 10

56. About how many employees would be reduced?

100.00% Confidential

57. Quality of employees (management)

38.46% Average 38.46% Good 7.69% Excellent 7.69% Poor 7.69% Very poor

58. Quantity of employees (management)

38.46% Average 38.46% Good 15.38% Poor 7.69% Very poor

59. Availability of employees (management)

38.46% Poor 30.77% Average 23.08% Good 7.96% Very poor

60. Stability of employees (management)

61.54% Average 23.08% Good 7.69% Excellent 7.69% Very poor

61. Quality of employees (labor)

33.33%	Average
33.33%	Good
25.00%	Poor
8.33%	Very poor

62. Quantity (labor)

53.85%	Average
23.08%	Poor
15.38%	Good
7.69%	Very poor

63. Availability (labor)

61.54%	Average
23.08%	Poor
7.69%	Good
7.69%	Very poor

64. Stability (labor)

46.15%	Average
30.77%	Good
15.38%	Poor
7.69%	Very poor

65. How many employees work at the Fremont location of your company? $53.85\% \qquad 51\text{-}100$

53.85%	51-100
23.08%	More than 100
15.38%	Fewer than 10
7.69%	21-50

66. Is any part of your workforce unionized?

92.31%	No
7.69%	Yes

67. Please check the areas in which your current employees need training:

15.00%	Other technical skills
10.00%	Computer skills
7.50%	Customer service skills
5.00%	Professional skills
10.00%	Managerial skills
12.50%	General skills
7.50%	Current employees do not need training
5.00%	Specialized skills
15.00%	Mechanical skills
10.00%	Equipment operation skills

68. Which of the following best describes your business?

61.54% Private
23.08% Family-owned
15.38% Employee-owned
15.38% Publicly held (stock)
7.69% Branch office of multi-unit firm
7.69% Headquarters of a multi-unit firm

69. How long has this business been operating in Fremont?

1000.00% More than 10 years

70. Do you own or lease your space?

92.31% Own 7.69% Lease

71. What is your primary title/position?

38.46% Owner
30.77% CEO/President/Managing Director
7.69% COO, CFO, CIO, or CTO
7.69% General Manager
7.69% Operations VP or Director
7.69% Other

72. What is your company's primary geographic market?

83.33% National 8.33% International 8.33% Statewide

73. Do you expect number of customers to increase, decrease or stay the same?

69.23% Increase 30.77% Stay the same

74. Sales- Total revenue

83.33% Increase 16.67% Stay the same

75. Profits

76.92% Increase 23.08% Stay the same

76. Number of employees

75.00% Increase Stay the same

77. If you expect any of these business factors to increase or decrease, what are the principal reasons for the changes?

11.11%	Continued growth in current markets and new business
	development
11.11%	Cost goes up=prices go up
11.11%	General economic growth
11.11%	Growing market share due to pricing and quality
11.11%	Growth/new markets
11.11%	Marketing and sales efforts, expansion into other markets
11.11%	Renewed efforts to grow the specialty part of our business
11.11%	Requirements of manufacturers to remain efficient in a global
	market through automation
11.11%	This is a growing company

78. From your perspective as a businessperson, please rate the overall quality of life in Fremont, OH

63.64%	Good
18.18%	Average
18.18%	Excellent

79. Do you live in Fremont, Ohio?

58.33%	Yes
41.67%	No

80. Would you like a member of the Business Retention and Expansion team to contact you personally regarding this survey?

90.00% No 10.00% Yes

81. In the space below, please add any comments, thoughts or suggestions

- -We need a machine trades program at Vanguard. Please communicate with them.
- -Please repair our roads and curbs. Thank you.
- -When Applebees is the best restaurant in town, we need more fine dining establishments.